



- Phone Communications -

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Workshop
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Strategy

2013-2014

- What topics should be covered -

- Billing and budget management
- Verification of authorised use
- Internal investigations
- Interception of telephone calls
- Recording of telephone lines



- Main data protection issues -

- Private use
 - Should it be tolerated?
 - How to define limits? Objective criteria?
 - Is a total ban acceptable?
- Which data fields to include in the logs?
- How to conduct verifications?
 - Under which circumstances?
 - Which procedure? Prior hearing?



- Main data protection issues -
 - Access to phone logs in internal investigations
 - In which circumstances and under which conditions?
 - Covert monitoring?
 - Private devices used for work purposes
 - Interception of telephone calls
 - Need for strong legal (legislative) basis (ECtHR case law)
 - Recital 19 of the Regulation
 - What is your experience?

Thank you for your attention!

For more information:

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