

Responding to Data Breaches

EDPS/ENISA Seminar

23 October 2009

“Management of data breach”

Andrea Glorioso
European Commission
DG INFSO-A3
Andrea.Glorioso@ec.europa.eu



“Management of Data Breach”

- Should not be an afterthought: importance of **preparedness**
- Recognition of the **complexity**:
 - Legal obligations
 - Internal processes
 - Auditing
 - Security standards (e.g. ISO 27K series)
 - Good (best? objective?) practices (so many to choose from...)
- Management of data breaches is a form of **risk management**
- One size does not fit all / there is value in **sharing knowledge**
- Theory is good, but **practice is better**
 - Importance of drills and exercises
- We need a systemic view
 - In today's world, our society is going to be as resilient as its weakest link. **Management of data breaches is a private concern with important public policy implications.**

