As part of our work, the EDPS is consulted by EU institutions, bodies, offices and agencies (EUIs), their data protection officers, on their day-to-day activities with an impact on data protection and the processing of individuals’ data. We also process complaints made by individuals about how their personal data has been processed by an EUI. Here is an overview of the top consultations and complaints processed by the EDPS in 2022 and some of our follow-up actions.

**CONSULTATIONS**

1. The concept of controller joint-controller and processor
2. International data transfers
3. Internal rules on data protection

**COMPLAINTS**

1. Data subjects’ right of access
2. Data subjects’ right to erasure
3. Proportional collection of individuals’ data

**EDPS ACTIONS**

- Debate on personal data transfers during EDPS Conference 2022: Effective enforcement in the digital world
- Provide advice for EU institutions
- Complaints handling and applications of enforcement action when needed
- Training sessions for EUIS’s employees