Dear [Name],

I am writing to you at the request of [Name], specifically in relation to the DG PERS response to [Name]'s request for access to documentation.

The last unit within DG PERS holding [Name]'s data sent its reply to his initial request on 8 July 2019. [Name] made a follow up request on 17 July to DG ITEC which was forwarded to DG PERS.

In response to that request, on 18 July 2019, I sent an email to [Name] asking if he had been able to access the HTML table sent to him by DG ITEC and asking him to inform DG PERS specifically which data he would like to have deleted.

[Name] explained that the reason that DG PERS did not receive a further reply or any further queries from [Name] was that the email I sent had been sent to his spambox. He did not make this discovery until later.

He replied on 10 October and I have since provided a description of the various categories of data included in Streamline. After some correspondence and clarifications, we are, on his request, deleting two categories of data contained in Streamline.

If [Name] agrees, I am happy to provide you with the correspondence.

Kind regards,
Please provide us with any comments you might have regarding the processing of personal data relating to the matters raised in our previous correspondence, including an estimation deadline of when the complainant will be granted his right of access or a justification for the restriction of his right of access.

We would be grateful for receiving your reply by 13 December 2019.

Please note that where relevant, your reply (or parts thereof) may be shared with the complainant. If any part of your comments should be regarded as confidential, please indicate this clearly and provide reasons for that, so that those parts could be dealt with accordingly where appropriate.

Thank you for your cooperation.

Yours sincerely,
2019 (EDPS complaint case 2019-0549), and some additional information below:

The last unit within DG PERS holding [redacted]’s data sent its reply to [redacted] on 8 July 2019. In response to information that DG ITEC forwarded to him, [redacted] made a follow-up request on 17 July to DG ITEC which was forwarded to DG PERS.

In response to that request, on 18 July 2019, the data protection coordinator of DG PERS sent an email to [redacted] asking if he had been able to access the HTML table sent to him by DG ITEC and asking him to inform DG PERS specifically which data he would like to have deleted. It was explained to him that personal data such as his name are necessary for some processes regarding which DG PERS controllers have already communicated the retention periods.

DG PERS have not received a reply or any further queries from [redacted], and therefore, without any additional input from him, his file was closed on 2 October 2019, and [redacted] was informed the very same day.

[redacted] since reopened the case, asking for a re-send of the latest communication form DG PERS, as he had not received any. The data protection coordinator of DG PERS, therefore, re-sent their last communication and, as you could see in attach, earlier today [redacted] clarified and altered his request. We will therefore follow his new request in the coming days.

I hope this explanation meets your requirements, I remain at your disposal for any further clarifications.

Best regards,

[redacted]
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