

Evaluation Questionnaire - Results

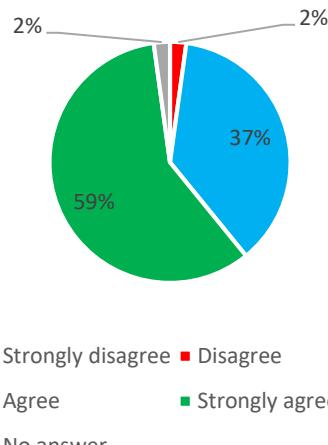
Workshop: Data Protection within International Organisations • 17-18 June 2019 • Paris, France

Evaluation Questionnaires were handed out to the participants in order to gather feedback and suggestions.

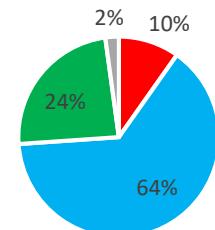
The following analysis is based on **46 questionnaires** in total (representing approximately half of the participants).

General feedback

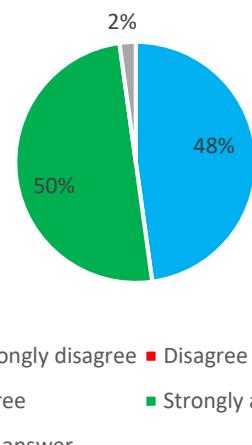
I am generally satisfied with the workshop



I am better able to deal with data protection issues after the workshop



The sessions were generally clear and useful

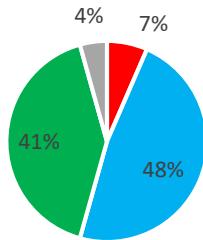


Some general comments:

- good to have **combination of legal issues and practical issues** on ensuring data protection
- some speakers should go **less into details about their particular situation**
- inviting **more speakers from academia** might enrich the discussion
- excellent!
- Good format!

Feedback on the *tour de table*

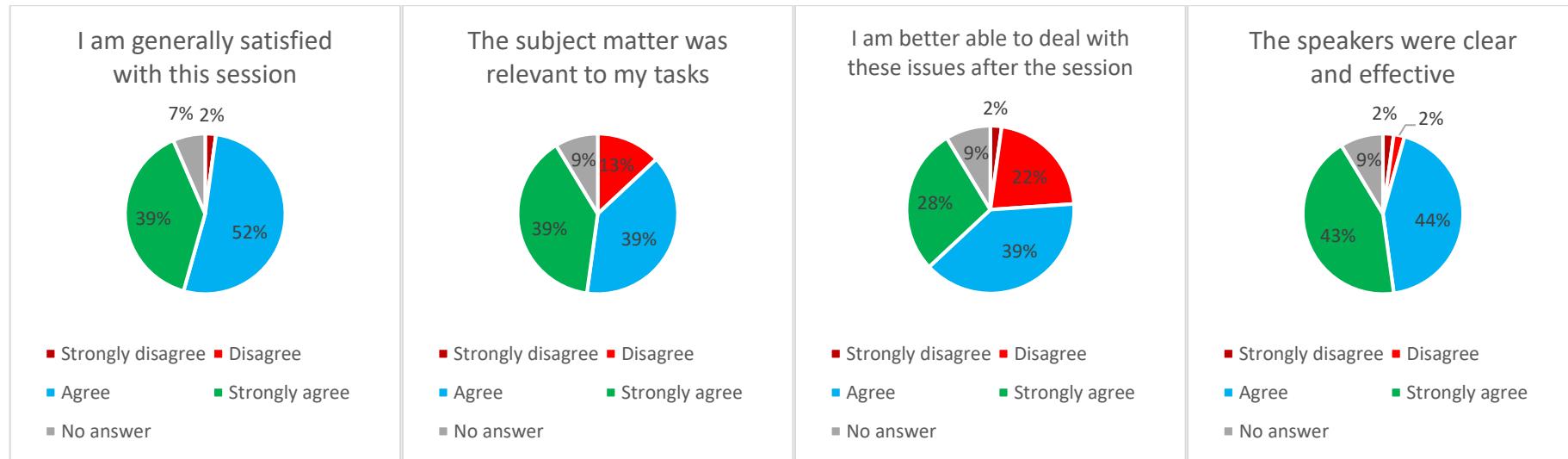
The tour de table was a useful way to share updates and challenges



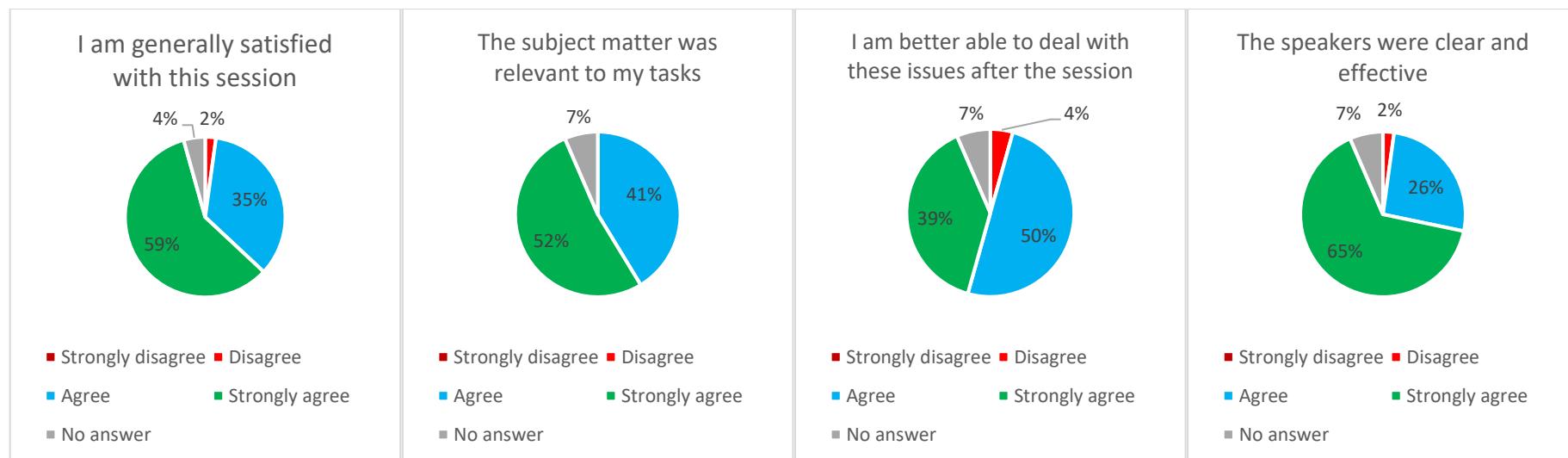
- Strongly disagree ■ Disagree
- Agree ■ Strongly agree
- No answer

- A participant stressed it was **useful to identify colleagues to approach bilaterally** with shared issues
- Some participants provided inputs regarding the **content** of the *tour de table*: while one thought it was too focused on updates, and not enough on challenges and sharing of experience, another one suggested that it should be limited to a discussion of novel issues and/or updates, and should not be a general overview of the processing activities carried out, which becomes repetitive
- Suggestions on **structure**:
 - A **questionnaire** could be **sent prior to the meeting** and shared with the audience before the tour de table takes place with the moderator stressing the main issues / developments (suggested by 2 participants)
 - just ask for bullets on key developments
 - more interactive
 - assign topics to groups to research and prepare for the next session: this would allow for practical developments to be effectively shared among the group
- **Time allocation**: several participants thought the interventions were too long and there were suggestions to limit each one to 5 minutes and enforce this more strictly. Shortening the tour de table would allow space for smaller working group discussions. Only one participant expressed the view that the session on updates should be expanded (i.e. longer / more interactive).

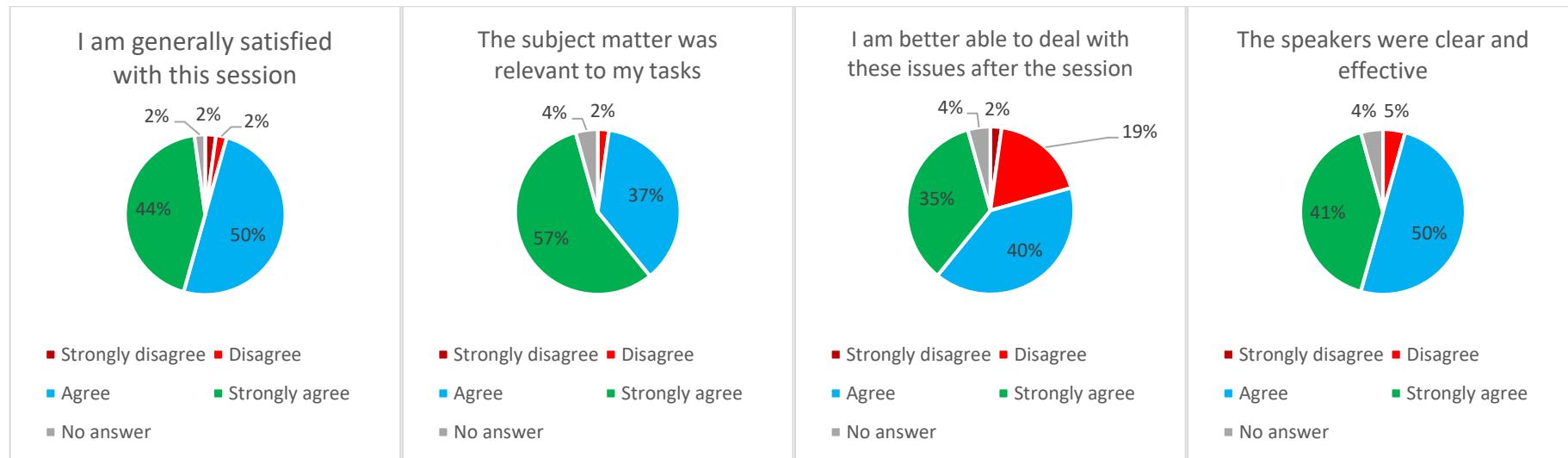
Feedback on Session 2 - Web services and use of social media: how to ensure data protection compliance?



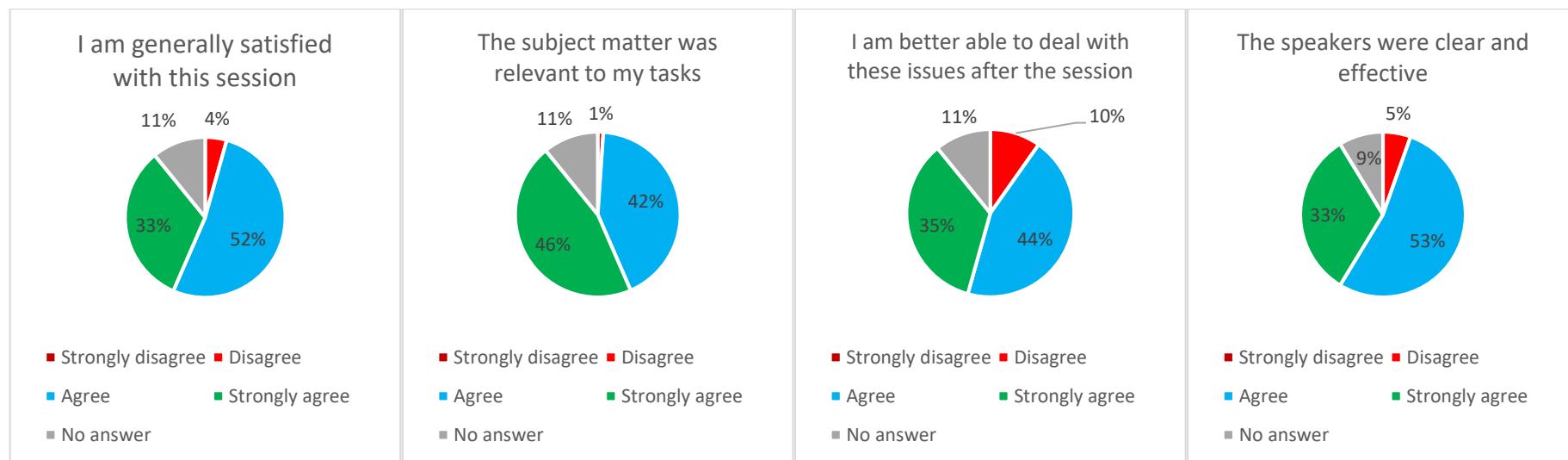
Feedback on Session 3 - Contractual arrangements between IOs and software providers: compliance issues and challenges



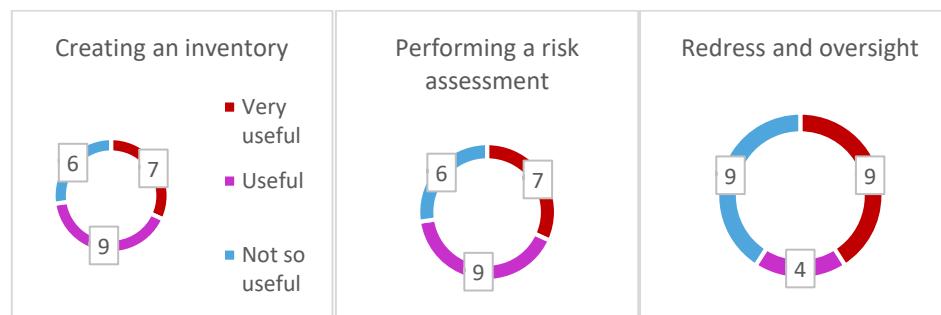
Feedback on Session 4 - Personal data transfers to International Organisations



Feedback on Session 5 - “How to” practical session



With regard to the single sessions, 24 participants did not fill in the relevant part of the questionnaire. Out of the 22 participants who answered, these were the results.



- Session 5.3: One participant stated the poll should have been sent beforehand.
- Another participant said **all topics were really interesting** as such but they should have been addressed differently
- A person thought the practical sessions were **too short** and there was **not enough time for the Q&A**, whereas a practical session should be based on exchanges of experiences.
- “I liked the “How to” sessions very much”

Suggestions on substance / future topics

- **Individual rights** (x6):
 - Subject Access Requests
 - right to be forgotten
 - Statistics on requests and corresponding appeals
 - dispute resolution / subject access requests experiences
 - DPO experience with SARs
 - feedback on the requests made by contractors / individuals to DPOs
- Redress mechanisms for individuals without any contractual links with the IO (e.g. visitors) with proposals / experience from IOs which have something in place
- Auditing and supervision
- personal data and AML Directive
- **personal data in HR** (x2) / IO staff members data protection (HR department processing activities)
- data retention / **archiving** (x2): duration, tools
- personal data in investigations (internal)
- implementing measures of data protection policies
- data breach handling (even if no obligation to inform EDPS / national authority: how to put procedures in place)
- "how to" and technical presentations (e.g. IT, procurement, computer security) --> this workshop can become more of an awareness-raising / training element on top of the discussion aspect
- controller v. processor
- **Technology**:
 - continue providing scientific insights and insights in IT knowledge
 - there should be more technology
 - technologies to enable DPO e.g. privacy compliance software. Who is using it? has it proven helpful?
- exchange of standard clauses
- data mapping
- DP in humanitarian contexts
- **cloud-based services** (x2) / how cloud first strategies address privacy concerns?
- DPIA best practices also based on categories of data (sensitive data)
- digital identity in connection with financial services providers
- derogation public interest / whistleblowing
- Reports + KPIs to mgmt., boards, etc.

Suggestions on format:

- Good format (x2)
- Several participants suggested that **part of the discussion should be split in smaller groups working in parallel** (x10):
 - the groups could be based on the mission of the IO / sector / functional areas or on specific issues and themes
 - the topics could be more “niche” and interesting for specific IOs
 - the small groups could be reporting then to the whole group
 - Some topics mentioned: vendors, EU funds, data mapping, DP in humanitarian contexts, cloud-based services, practical cases in general
 - Some sectors mentioned: humanitarian, banks / financial, scientific
- **Slides - no monologues** (x5). Also, each session should be accompanied with a support to be shared with the audience
- **More online polls**, surveys and technologies (x4)
- Shorter panel sessions - 2 hours is too long
- **First day too short / second day too heavy + need more time for questions, discussion and networking** (x6) (including longer lunch and coffee breaks)
- Free lunch