Workshop on Data Protection in International Organizations





Co-hosted by the European Data Protection Supervisor and the UN World Food Programme

International Data Transfers to IOs: Current Status & Ways Forward

European Commission
 European External Action Service (EEAS)
 ITU
 European Patent Office

Moderator: Policy and

Consultation Unit, EDPS





EEAS

INTERNATIONAL ORGANISATIONS DATA PROTECTION WORKSHOP ORGANISED BY WFP – EDPS

12-13 May 2022

Presentation by



Co



DPO Network of the European Union Institutions [EUIs]

Intervention held together with

European Commission











Setting the scene: Importance of data transfers to IOs

- ☐ EUI's mandate >> strengthing cooperation
- □ EUI's projects
- aiming at implementation of established standards and practices
- joint events and training activities
- ☐ Involvement of IOs >> exchange of data

EXAMPLES FROM VARIOUS EUIS:

- Transfers of personal data carried out to establish cooperation arrangements with third-country (banking) supervisory authorities for more efficient supervision of internationally active financial groups
- Exchanges of personal data between EUI and IO to increase cooperation between financial supervisory authorities for the stability of the financial system
- EUI IO colocation agreement IO hosted by EUI
- Joint platform EUI-IO with information regarding young university graduates accessing to paid traineeships at either the EUI or the IO





EUI specificities and objectives

- □ EU an supra-national/international organisation similar status with IOs
- >> aware of the issues concerning privileges and immunities
- EUIs need tools to cooperate with IOs

Objectives of "the Tool"

- ✓ Enabling good cooperation and joint actions to fulfil the mandate of IOs and EUIs
- ✓ Allowing exchange of personal data between IOs and EUIs safely and smoothly
- ✓ Enabling a rapid but reliable authorisation procedure
- √ Agreeing on measures which can be implemented in practice.

Objectives in working out "the Tool"

- Having all stakeholders on board
- Understanding the different legal frameworks of IOs and EUIs

Addressing the challenges

>> Initiative to elaborate an appropriate tool





INTERNATIONAL TRANSFER (ITR) WORKING GROUP OF DPOs of European Institutions (EUIs)

Members: DPOs of EEAS, EUIPO, EC, F4E, EMA, SRB, EFSA, FRONTEX, ECA

Observers: DPOs Court of Justice, EACEA

DPO NETWORK IINITIATIVE

With the objective of looking for an instrument

- EUI DPOs ITR WORKING GROUP sharing views and best practices among WG members
- Emphasis on the cooperation with our supervisor and the European Commission

TOOL << mechanism provided under our DP framework

Considering the importance and features of the cooperation with various IOs

Useful instrument

= Template to be used by EUIs for different types of cooperation

PROCESS

Elaboration of the tool - in close cooperation with the EC and the EDPS and with strong involvement of IOs = future guarantee for a work-in-practice solution

TIMELINE 2019 2020 2021 2022

Concept, Elaboration, Submission of draft AA to EDPS & Review meeting with EDPS Submission of revised AA to EDPS w/EDPS guidelines & EDPS recommendations

10 - EDPS
Transfer TASK FORCE
Workshop Meeting
Exchange/10 comments

Revised AA taking into account IOs and EDPS standpoints



OUTPUT: MODEL AA for IOs

Draft administrative arrangement for the transfer of personal data between Name of EU institution/body/office/agency Name of International Organisation Hereinafter individually referred to as 'the Party' or collectively as "the Parties", acting in good faith, will apply the safeguards specified in this administrative "rangement", "Iministr: ve Arrangement" or "AA" recognizing the importance of the protection of pernonal data . d of having it ust to protection regimes in place. having regard to Article 46(3) (b) of the e, lation (E. 2016/679 The European Parliament and of the Council of 27 April 2016 on the protection of natural palans with legal. In the plicer of personal data and on the free movement of such data, and repealing Directive 95 MR/EC ("C neral E ta P ... "on F __ulation" or "GDPR") 2018 the moteo. In of ill fural persons with regard to the processing of personal dat union institution bodies, offices and ag _s and on e free movement of such data, and repealing Regulation (EC) having regard to the relevant guidelines for the protection of personal to the Europea ata Protection Board a uithe European Data Protection Supervisor ("EDPS") in the case of the Euro an in tions, boo and agencies, having regard to the nee is ensure efficit. Internatival cooperative between the Parties acting in accordance with their mandates as defined by a "cable laws to aguaro "ividuals, wrose data are processed and transferred in the framework o have reached the following unders anding: The EU institution/body/office/agency Organisation is an intergovernmental organisation set up pursuant to and the Organisation a Memorandum of Understanding (MoU) that establishes the terms and conditions under which they configured mechanisms for mutual cooperation in areas they consider to be a priority. osely in a number of projects and activities, which include and Organisation's ___ This objective is carried out through cooperation activities governed

ONGOING WORK

- Draft shared with ITR
 Task Force
- Detailed comments from several IOs

WG - working on a revised draft, taking into account written comments received and Task Force discussions

FUTURE PROSPECT

- Revised version to be shared
- Changes addressing the complex topics, criticial points
- Further round of exchange with IOs

Administrative Arrangement for the transfer of personal data between EUi and IOs

(REVISED VERSION)

Article 1 Subject-matter and Scope

Article 2 Definitions

Article 3 Personal Data Protection

- Safeguards
- 1. Purpose limitation
- 2. Transparency
- Data quality and proportionality
- 4. Storage limitation
- 5. Integrity and confidentiality
- 6 Onward transfers

Article 4
Article 5
Article 5

Article 6

termination revision and

Information about the parties, transfers, etc.





We took into account

- The requirements for EUIs under EU law
- Legal and regulatory framework (in particular immunities and supervisory structures) of IOs



RESULT - OUTPUT

Formal side

- → One set of clauses
- → Rapid approval procedure > "Fast track authorisation"
- Commitment on the side of stakeholders

Content side

- Core-data data protection safeguards and individual rights
- Acknowledgement of different legal frameworks
- → Oversight and redress mechanisms





Examples of critical points and proposed solutions in revised draft

- → References to applicable legal framework
- → Purpose limitation
- → Transparency
- → Onward transfers
- → Oversight and redress





Proposed solution – Applicable Legal Framework

- Clarification in the revised AA that each party is subject to its own data protection framework
- Parties to confirm that the relevant data protection safeguards, rights and obligations are provided in their legal frameworks

For EUIs: EU data protection law For IOs: applicable data protection framework (based on founding documents, internal rules, etc.)

Other general references to EU legal framework have been removed (e.g. no longer reference to EU rules for definitions, but definitions to be agreed by the Parties)

Purpose limitation

 Purposes to be included in the AA, possibility to include compatible purposes, such as archiving/scientific research or internal audits/investigations

Transparency

- Both parties' responsibility; aim at avoiding unreasonable administrative burden





Proposed solution - Onward transfers

10s concerns

- Prior and express authorisation: the consent of the other party might limit the neutrality and independence of the IO
- Possibility for EDPS to request information from a receiving party in case of onward transfer might raise issues jeopardising international organisations immunity
- Concept of public interest

Proposed solution

- √ Information on intended onward transfers to be provided in annex
- √ Focus on guaranteeing continuity of protection
- ✓ With possibility for exceptions in specific situations (e.g. in the interest of/to protect the individual, necessity to fulfil official mandate for important reasons of public interest



Proposed solution — Independent oversight and redress



IOs concerns

- The supervisory authorities of most IOs are not "established by law", but by their own statutes or even by internal regulations or rules
- IOs have their own internal redress bodies with exclusive competence & binding decisions
- No external supervisory authority should be responsible for monitoring the processing of personal data processed by IOs
- Monetary compensation for damages not foreseen

Proposed solution

- √ No requirement for supervision by external body (such as national data protection authority) or for redress before (national) judicial fora (courts)
- ✓ Possibility to rely on independent mechanisms that exist within IOs functionally independent/autonomous, powers to investigate and take binding remedial measures
- √ Other alternatives also possible, e.g. arbitration to provide redress



Privacy Risk Management in International Organizations

•	, WFP
•	The World Bank
•	, Interpol
•	, UNHCR
Moderator:	, IFRC





WFP







Key topics



- 1. CURRENT STATUS
- WHAT ARE WE DOING
- **OUR AMBITION**



AN APPROACH TO RISK MANAGEMENT



An holistic approach to Risk Management:



2 DIFFERENT TYPES OF RISK MANAGEMENT

- > VS THE ORGANIZATION-
- ➤ VS FFRR AND FREEDOMS
 OF AN INDIVIDUAL: harm
 to the rights and
 freedoms that a
 processing operation may
 cause to data subjects.

SAVING LIVES CHANGING LIVES

Risk management: set of ordered and systematised actions with the purpose of controlling the possible (**likelihood**) consequences (**impacts**) that an activity may have on a set of goods or elements (assets) to be protected



A holistic approach to Risk Management:

1. Current Status

WHAT ARE THE DATA RISKS?



PRIOR TO DATA COLLECTION



- a Privacy Impact risk analysis.
- make informed
- limits choice and

DATA COLLECTION



STORAGE



- attempt to capture



DATA SHARING



- Data misuse by partners.
- Weak data protection safeguards by partners
- Partners may be forced to disclose to government.

DATA **ERASURE**



- Governance in place: Toolkit
- Accountability on specific function.

Privacy Impact Assessment

What is a PIA and available tools

- · What is a PIA?
- · Data Protection Toolkit Toolkit to operationalise beneficiaries' personal data protection 3
- Data Protection Toolkit Toolkit to operationalise beneficiaries' personal data protection (ES) (
- Data Protection Toolkit Toolkit to operationalise beneficiaries' personal data protection (FR) 3



A holistic approach to Risk Management:

1. Current Status

WFP Organigram

EXECUTIVE BOARD World Food **Programme EXECUTIVE DIRECTOR** INSPECTOR GENERAL & OVERSIGHT OFFICE Office of the Executive Director **DAVID BEASLEY** GRESHAM BARRETT OFFICE OF EVALUATION **Assistant Executive Director** Assistant Executive Director & Chief Financial Officer **Assistant Executive Director Deputy Executive Director** Programme & Policy ROBERT TURNER AMIR ABDULLA VACANT UTE KLAMERT VALERIE GUARNIERI MANOI JUNEJA REGIONAL PROGRAMME -RESEARCH. OFFICE OF CORPORATE **OPERATIONS** SUPPLY CHAIN OPERATIONS HUMAN LEGAL HUMANITARIAN ASSESSMENT TECHNOLOGY THE OMBUDSMAN PLANNING & MANAGEMENT PARTNERSHIPS & RESOURCING ARTNERSHIPS & RESOURCES OFFICE MONITORING SUPPORT **FUNDRAISING** BANGKOK DEVELOPMENT COMMUNI-GLOBAL PRIVACY OFFICE CASH-BASED TRANSFERS STAFF CORPORATE MANAGEMENT EMERGENCY ETHICS CATIONS ADVOCACY & STRATEGIC SECURITY NUTRITION OFFICE SERVICES PARTNERSHIPS WELLNESS FINANCE CAIRO **OPERATIONS** UN SYSTEM & ENTERPRISE EXECUTIVE INNOVATION & SCHOOL-BASED GENEVA DAKAR BOARD SECRETARIAT KNOWLEDGE **PROGRAMMES** ENGAGEMENT OFFICE MANAGEMENT MANAGEMENT IOHANNESBURG BRASILIA WASHINGTON BRUSSELS GENDER. NAIROBI BERLIN PANAMA Global Privacy COUNTRY OFFICES Office UPDATED: 10 February 2022

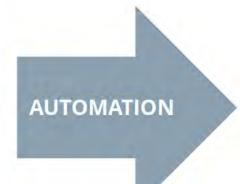


A holistic approach to Risk Management:

1. Current Status

CHALLENGES

- Reactive exercise
- Focused on Beneficiaries
- Lack of capacity
- Lengthy process
- Down to top
- Time consuming
- Lack of effective control and follow up
- Lack of holistic risk visibility



OPORTUNITIES

- Proactive
- Focused on all impacted d.
- Streamline capacity
- Shorter process
- Top-down exercise
- Consistent application
- World risk map
- Accountability
- Consistent approach to risk management



An wholistic approach to Risk Management:

2. What are we doing



"Business as usual until we have something better to offer"

- Automation through dedicated software
 - PIA & Register of processing
- Embedding specific controls
 - TEC Procurement process
 - Due Diligence Process for Private partnerships
- Creating ad hoc solutions
 - Data Protection Kit for Emergencies
 - Contract templates



A holistic approach to Risk Management

3. Our ambition: where do we want to go



- Integrated Risk matrix
- Automated Accountability
- World Risk map
- Prove of concept: Governance
- Integrated risk management within the rest of risk management processes of the organization



Thank you!



World Bank

Data Privacy at the World Bank

2022 Data Protection Workshop for International Organisations

Presented by World Bank



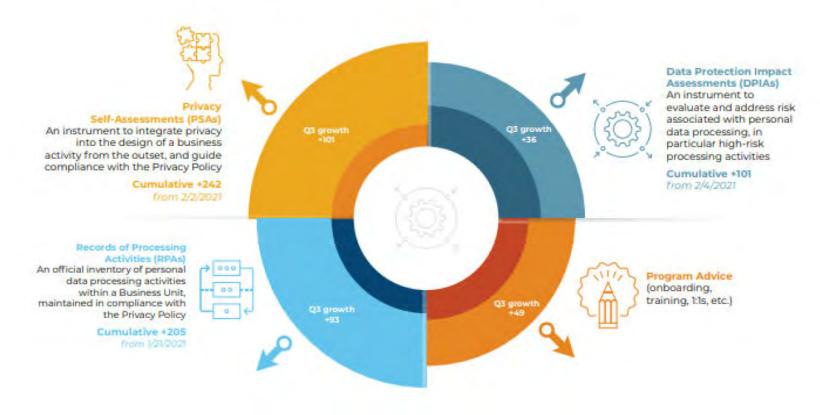
Personal Data Privacy Compliance

- World Bank Group Policy on Personal Data Privacy
 - Seven high level principles applied on a risk-based approach that govern the use of all personal data
 - Accountable to Data Subjects via:
 - Requests for Information
 - Calls for Review
- Decentralized implementation along three lines of defense:
 - Business Units
 - o DPO
 - o GIA



Accountability and Privacy Management Operations

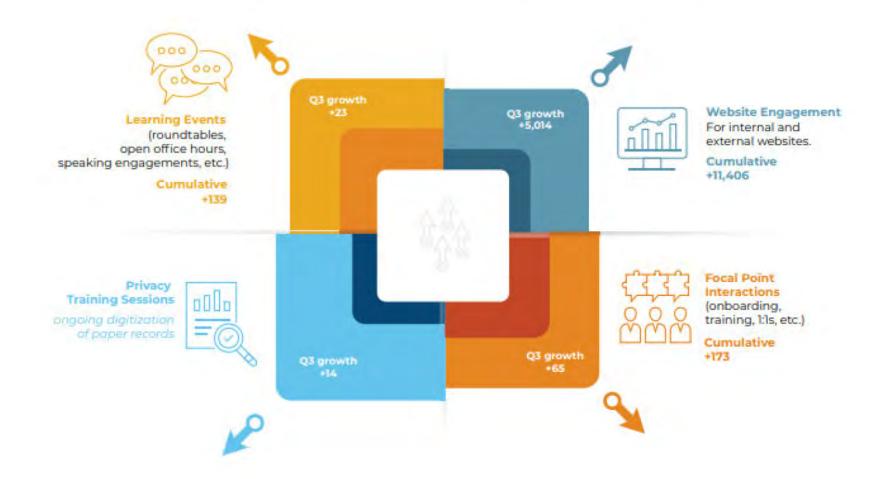
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Training, Awareness and Engagement

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Thank you.

Questions and Comments?

Email: Privacy@worldbank.org



INTERPOL



Privacy Risk Management in International Organizations

12-13 May 2022, DP workshop co-hosted by the EDPS and WFP

INTERPOL'S MANDATE:

"To ensure and promote the widest possible mutual assistance between all criminal police authorities within the limits of the laws existing in the different countries and in the spirit of the "Universal Declaration of Human Rights""

Art.2 Constitution





Resolution on "Privacy of Information" - INTERPOL General Assembly 1974

RESOLUTION No. AGN/43/RES/1

PRIVACY OF INFORMATION

SUBJECT:

TO BE CLASSIFIED AS POLLOWS:

I copy in the CHBONOLOGICAL SERIES: year 1974

I copy in the SUBJECT SERIES:

Heading: General rules governing international co-operation between police departments or agencies carrying out police duties.

I copy in the SUBJECT SERIES:

Heading: Heman Rights - Protection of privacy.

TEXT OF RESOLUTION

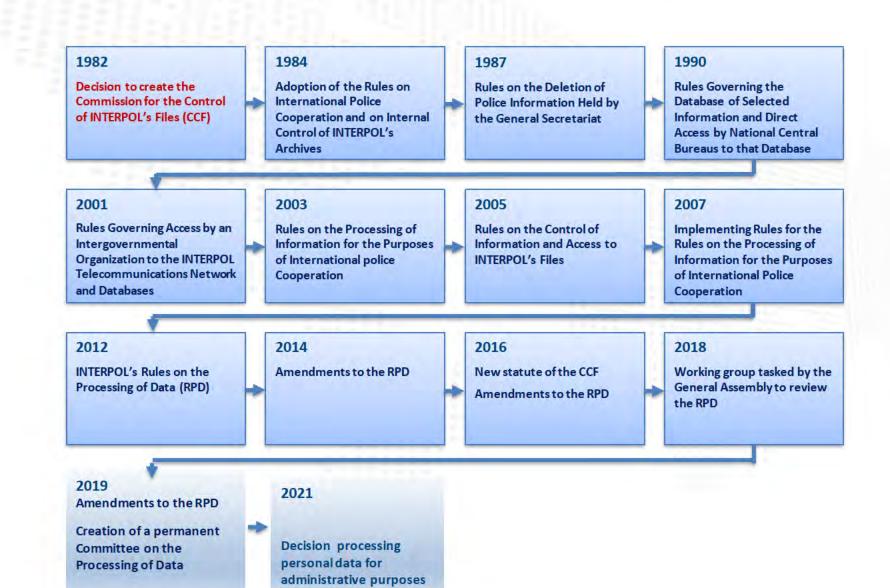
NOTING the concern of many countries with the privacy of the individual with regard to criminal justice information;

NOTING, in addition, that the development of international crime requires an exchange of information on an international basis;

The ICPO-INTERPOL General Assembly, meeting in Cannes from 19th to 25th September 1974 at its 43rd session:

URGES that in exchanging information the ICPO-INTERPOL NCBs and the General Secretariat take into account the privacy of the individual and strictly confine the availability of the information to official law enforcement and criminal justice agencies.

40 years of data protection at INTERPOL





From legal

framework to effective management and



UNHCR

Data Protection and Privacy Risk Management: *UNHCR* example

May 2022



Overview: UNHCR Context

- Privacy and Data protection = protection of refugees and other forcibly displaced
- Data maturity in the organization and risk appetite across very diverse contexts across the globe
- Balance between UNHCR's mandate and functions and the fundamental rights and freedoms of data subjects in relation to processing of their personal data.
- Driven by 7 years of implementation of UNHCR's Policy on the Protection of Personal Data of Persons of Concern, revision is underway, and will change the policy landscape and governance and accountability framework.
- Approach: integration of data protection and privacy risk management into existing organization design, driven by enabling the refugee/ forcibly displaced individual/ stateless to have agency over his/ her data.
 - Governance
 - Technical considerations
 - Risk management

UNHCR Summary:

- Operations in 166 countries
- 100 mln persons in need
- 20 mln persons in UNHCR registry
- 20,000 employees
- US\$ 9 billion budget in 2021





1. Governance

(integration of data protection and privacy risks into the existing Governance framework and Enterprise Risk Management instruments)

- Takes decisions in respect of strategic and annual planning
- Resource allocation within the region, based inter alia on risks in relation to (personal) data
- Identifies, prioritizes and integrates into multi-year strategy risks associated with data protection and privacy, along other operational risks.

Senior Executive Team (Owner of strategic assets) Senior Data Advisory Board (Risk owner for data risk)

1 Strategic Risk Register 18 global operations Risk Registers

7 Regional Directors (also Risk Owners and Personal Data Controller) 7 Regional Operational Risk Registers

142 country
Representatives (also
Personal Data Controllers
and Risk Owners)

166 countries coverage Operational Risk Registers

- Identifies data as a strategic asset and establishes data privacy and protection as an opportunity to demonstrate the paramount nature of data subjects' rights
- Acts as "second line of defence" in supporting managing the risks at the operational level.
- Identifies risks associated with data protection and privacy, along other operational risks.



2. Technical considerations

Expanding reliance on technology as impact of COVID19 pandemic

 Example: data security and data protection riskbased guidance

Authorized Tools for Online Communication and Document Exchange with Persons of Concern

Secure 1-1 Communications

Signal WhatsApp (*) Pre-registration/Verification interviews with PoC

[communication with more than 2 (1-1) parties] [collection of limited personal data elements]

Signal (if only mobile phone)
WebEX (if all participants have email)
MS Teams (!) (if all participants have email)
WhatsApp (*)

Authorized Tools for Online Communication and Document Exchange with PoCs

Sensitive Registration/Case
Management Interviews with PoCs

[Communication with more than 2 (1-1) parties]
Signal (if only mobile phone)

WebEx (if all participants have email)

MS Teams (!) (if all participants have email)

Sharing Documents with PoCs

SFS (if all parties have email)
Signal (if only mobile phone)
WhatsApp (if only mobile phone)(*)

Explanatory Notes:

(*) — WhatsApp is a permissible alternative to Signal if necessary to communicate with an existing user of WhatsApp, and risk is accepted by the Data Controller.

SFS - Secure File Sharing platform for one-way sharing of files from UNHCR to a third party. The platform requires sharing a hyperlink to the PoC via email.

MS Teams (!) – Corporate tool that supports communication with external party(ies). However, participants' email addresses cannot be hidden.

Signal – Recommended standard for secure communication. Since Dec 2020, Signal supports both audio and video (limited to 5 participants) group calls.

- Operational needs
- Preferences of Data subject (refugees and other forcibly displaced)
- Risk-based considerations



3. Context, risk appetite and resource allocation (Example of life-saving emergencies)

Balance between UNHCR's mandate and functions and the fundamental rights and freedoms of data subjects in relation to processing of their personal data:

- Humanitarian emergencies and need for life-saving assistance: Ukraine,
 Afghanistan, Ethiopia, Mozambique, Cameroon
- Context-driven (presence of lawful authorities, Govt's policy, national legislation, partner/ NGOs presence and ability to deliver services)

· Sensitive personal data processing (e.g. biometrics, details of circumstances of

flight, etc)

Rapid risk assessment

Security
Protection of refugees/ forcibly
displaced
Data protection and privacy
InfoSec

Reputational

Financial



Digital Transformation and Data Protection: An Oxymoron?







European Commission

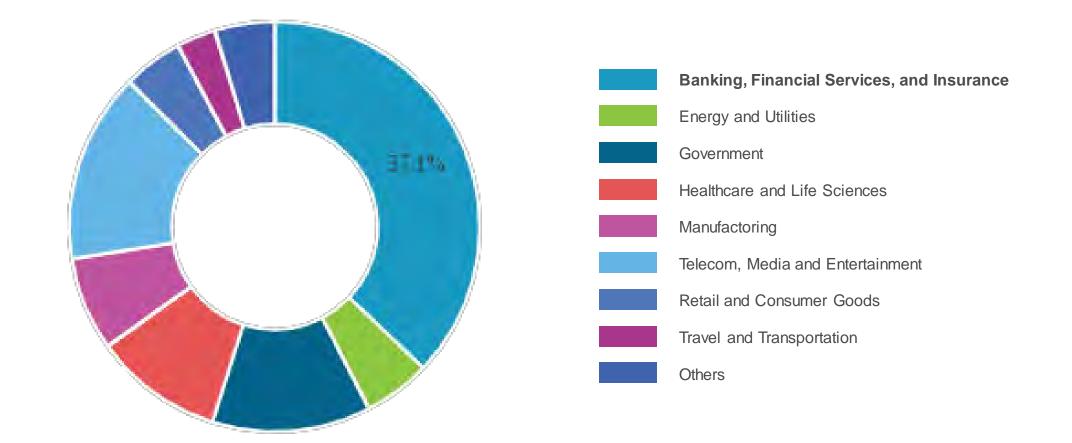
Data protection aspects in Blockchains

European Commission

EU 'gold standard' for blockchain:

- Environmental sustainability
- Data protection
- Digital Identity
- Cybersecurity
- Interoperability

Global blockchain market share by sector





Data protection

- Does data envisaged to be on the blockchain contain personal data?
- Principles of fairness, lawfulness, transparency, purpose limitation, data minimization, accuracy, storage limitation
- "Miners" and the concepts of controller, joint controller and processor
- Data subject rights

EDPS

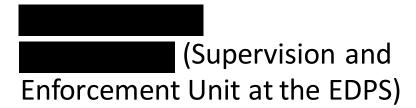


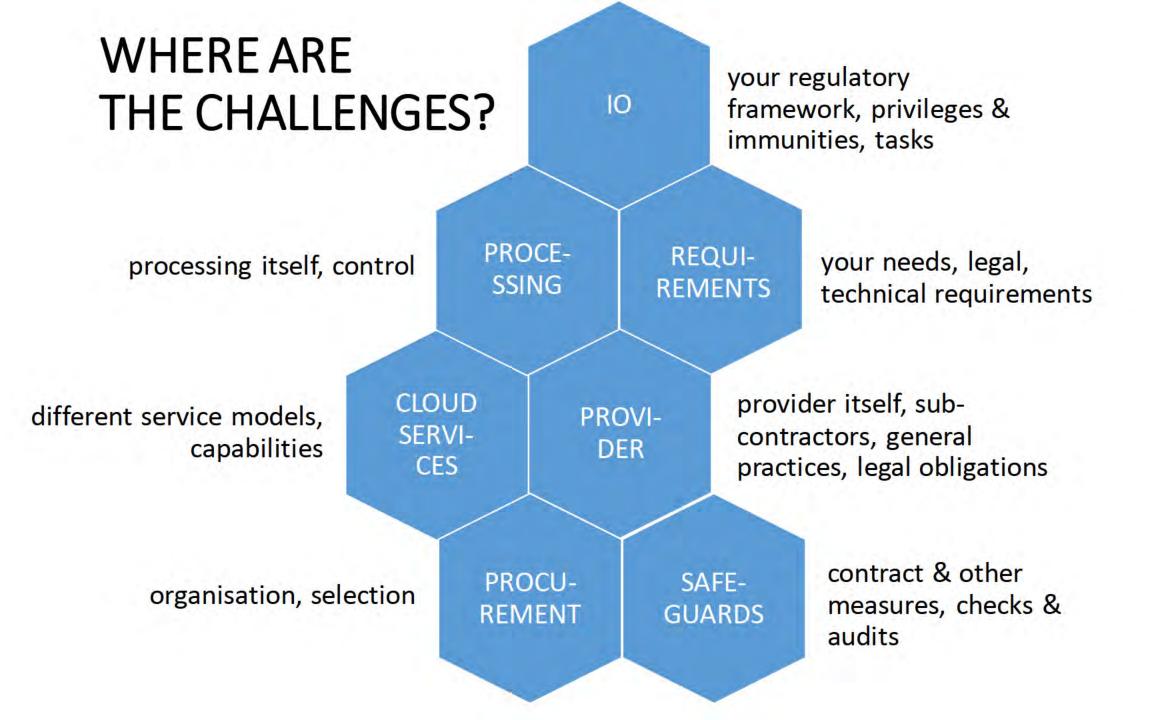


Digital Transformation and Data Protection: an Oxymoron? The challenges of cloud

EDPS - WFP Conference on Data Protection within International Organisations

12-13 May 2022





WHAT ARE THE CHALLENGES and how to approach them?

- > WHO ARE YOU, WHAT DO YOU DO, WHY DO YOU DO IT Know yourself
- > WHAT DO YOU WANT Know enough from the start about your use case
- WHO DOES WHAT Clarify roles and responsibilities
- WHO IS ACCOUNTABLE Take informed decisions to be in control
- ➤ HOW TO GO TO CLOUD Have a comprehensive data protection strategy

WHAT ARE THE CHALLENGES and how to approach them?

- WHAT ARE YOU GETTING INTO Carry out risk assessments
- ➤ WHEN & WHERE TO INCLUDE DATA PROTECTION Embed data protection principles and safeguards in procurement, processing & all that supports it
- ➤ HOW TO SELECT THE RIGHT SERVICE & PROVIDER Impose requirements during procurement
- ➤ HOW TO GET THE RIGHT TERMS & CONDITIONS Be in control, get informed & take action

WHAT CAN GO WRONG?

- your data may be processed for further incompatible purposes
- your data will end up in unknown locations, with unknown sub-processors
- security of processing compromised
- onward transfers to further third parties
- unauthorized access including foreign public authorities
- ☑ unilateral amendments applicable law, substantial conditions change
- ☑ other law, foreign jurisdiction applicable not providing for equivalent level of protection for people as you would under your rules
- unauthorized access to your premises, access to confidential data

You are responsible for the processing





Petra Candellier

Head of Complaints and Litigation, Supervision & Enforcement, EDPS