**From:** European Data Protection Supervisor

<EDPS@edps.europa.eu>

To:

**Sent at:** 31/07/19 15:52:22

**Subject:** CONFIDENTIAL: EDPS case file 2019-0149

## **CONFIDENTIAL**

Dear

I am writing to inform you about the conclusions of the EDPS's informal consultation following your complaint against the European Parliament on the 'efficient printing' system (Complaint case 2019-0149).

As agreed on our mediation meeting of 4 April 2019, the EDPS has closed your complaint and opened an informal consultation on the European Parliament 'efficient printing' system (Consultation case 2019-0373).

During this consultation, the EDPS requested from the European Parliament additional information on the data processing regarding the 'efficient printing' system and analysed it carefully.

The main recommendations of that consultation are for the European Parliament to:

- establish a maximum retention period of 96 hours;
- actively inform all data subjects about this data processing;
- review the data protection records;
- provide the EDPS with documentary evidence of the adoption of the recommendations above mentioned.

We hope that you find this information useful and we remain available to answer any additional question you may have on the outcome of this consultation. We would also like to thank you again for raising this issue to the EDPS. Your complaint will remain closed and this correspondence is mainly for your information.

Yours sincerely,



## **EDPS Secretariat**

<u>| Tel. (+32) 228 31900</u> | Fax +32(0)22831950 | > Email <u>edps@edps.europa.eu</u>

**European Data Protection Supervisor**Postal address: Rue Wiertz 60, B-1047 Brussels
Office address: Rue Montoyer 30, B-1000 Brussels

💆 @EU\_EDPS 🔎 www.edps.europa.eu

This email (and any attachment) may contain information that is internal or confidential. Unauthorised access, use or other processing is not permitted. If you are not the intended recipient please inform the sender by reply and then delete all copies. Emails are not secure as they can be intercepted, amended, and infected with viruses. The EDPS therefore cannot guarantee the security of correspondence by email.

## **Data Protection Notice**

According to Articles 15 and 16 of Regulation (EU) 2018/1725 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies,

offices and agencies and on the free movement of such data, please be informed that your personal data will be processed by the EDPS, where proportionate and necessary, for the purpose of investigating your complaint. The legal basis for this processing operation is Article 57(1)(e) of Regulation (EU) 2018/1725. The data processed will have been submitted by you, or from other sources during the inquiry of your complaint, and this may include sensitive data. Your data will only be transferred to other EU institutions and bodies or to third parties when it is necessary to ensure the appropriate investigation or follow up of your complaint. Your data will be stored by the EDPS in electronic and paper files for up to ten years (five years for prima facie inadmissible complaints) after the case closure, unless legal proceedings require us to keep them for a longer period. You have the right to access your personal data held by the EDPS and to obtain the rectification thereof, if necessary. Any such request should be addressed to the EDPS at edps@edps.europa.eu. Your data might be transferred to other EU institutions and bodies or to any third parties only where necessary to ensure the appropriate handling of your request. You may also contact the data protection officer of the EDPS (EDPS-DPO@edps.europa.eu), if you have any remarks or complaints regarding the way we process your personal data. You can find the full version of our data protection notice on complaint handling at: https://edps.europa.eu/data-protection/our-rolesupervisor/complaints-handling-data-protection-notice en.